



GUIDE

HOW TO ACCESS CTAPRO[®] BY LOGIN



GUIDE

Dear User,

Starting from next updates, CTAPRO® will require a login procedure to run. After activating the license code, it is required to authenticate by credentials and email notification. A short guide illustrates what follows:

- How to ask for license and create credentials at the very first installation.
- How to create credentials for an existing license code.
- How to create a new password if lost.

Access by login allows to install CTAPRO® on a number of devices and use it with the same license code, generated at the first run (it is not required a license per each installation anymore). It is not possible to run the software on two different devices with the same credentials at the same time.

ALTEC SRL



Sommario

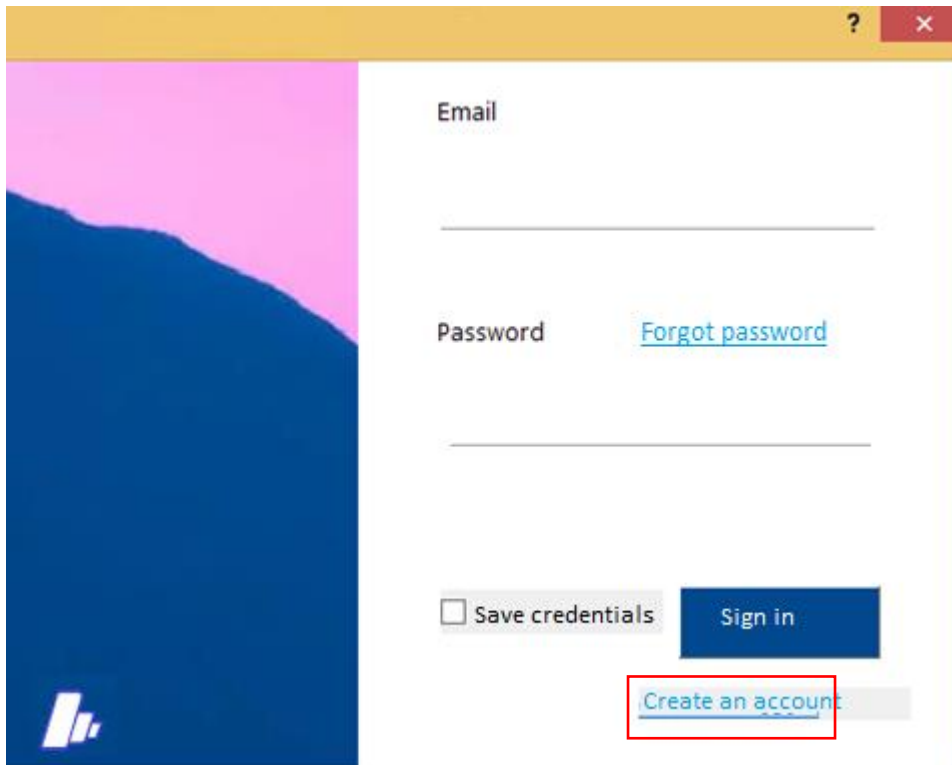
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1. HOW TO CREATE A NEW ACCOUNT

At the very first software installation it is required to:

- Send a license request.
- Create account.

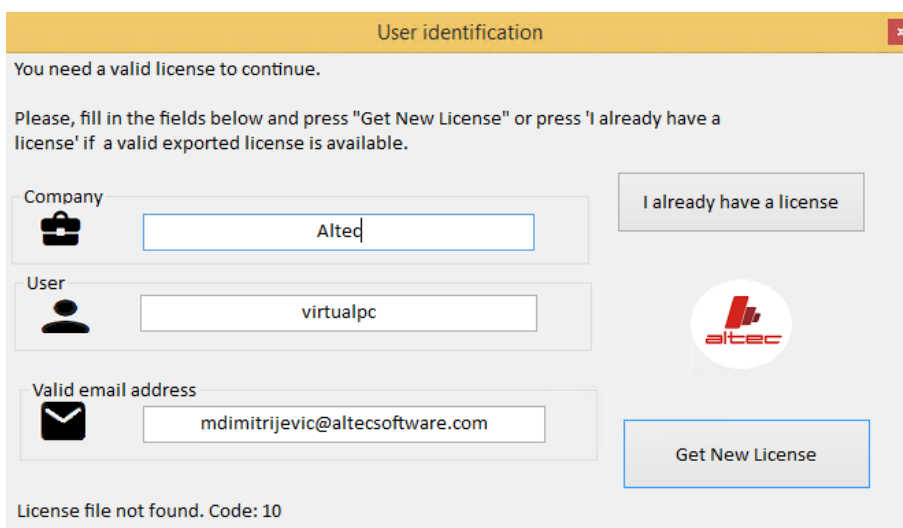
When starting the software, the following mask appears:



The screenshot shows a login window with a yellow header bar containing a question mark and a close button. The main area has a blue and pink background on the left. On the right, there are input fields for 'Email' and 'Password'. Below the password field is a link for 'Forgot password'. At the bottom, there is a checkbox for 'Save credentials', a blue 'Sign in' button, and a link for 'Create an account' which is highlighted with a red rectangle.

Click on “Create an account” to be redirected to license request mask as shown below.

Enter the required parameters (company name, User name – name and surname suggested – valid email address) and click on “Get new license”2.

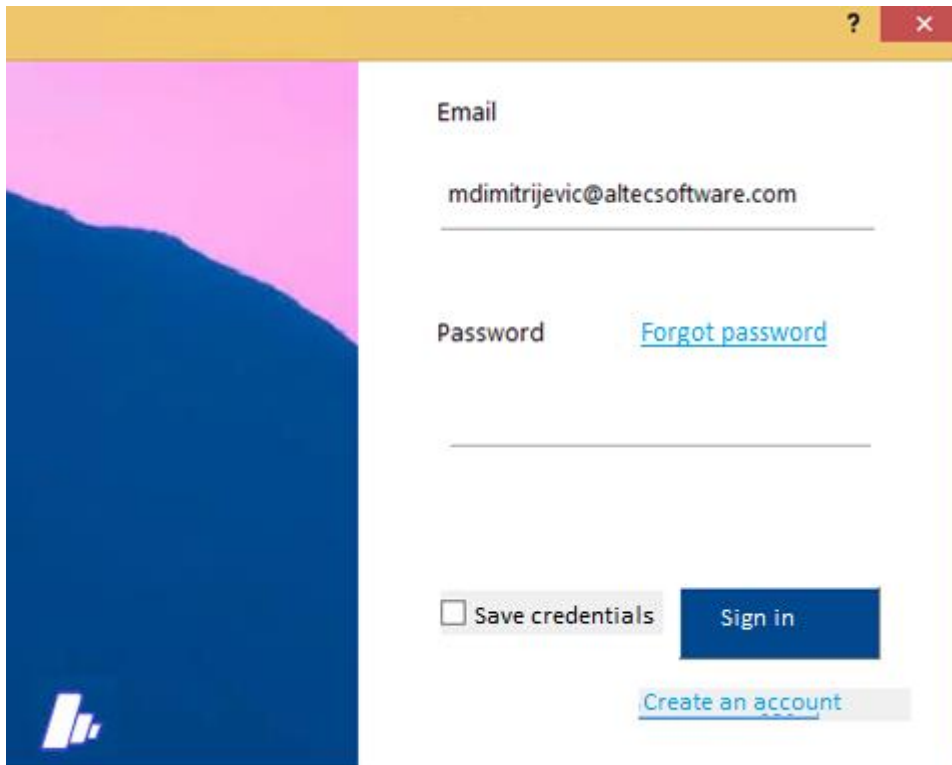


The screenshot shows a 'User identification' window with a yellow header bar and a close button. The main area is light gray. It contains a message: 'You need a valid license to continue. Please, fill in the fields below and press "Get New License" or press "I already have a license" if a valid exported license is available.' There are three input fields: 'Company' (with a briefcase icon and the text 'Altec'), 'User' (with a person icon and the text 'virtualpc'), and 'Valid email address' (with an envelope icon and the text 'mdimitrijevic@altecsoftware.com'). To the right of these fields is a button labeled 'I already have a license'. Below the input fields is the Altec logo and a button labeled 'Get New License'. At the bottom left, there is a message: 'License file not found. Code: 10'.



Once the license is issued, run the software again.

The login mask shows the same email address used for license request (it is recommended to keep the same, but if the user wants to change, it is possible to proceed in this phase).

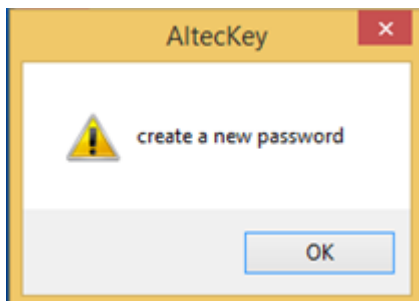


The screenshot shows a login window titled "AltecKey" with a yellow header bar. The window has a pink and blue background on the left side. The login form contains the following elements:

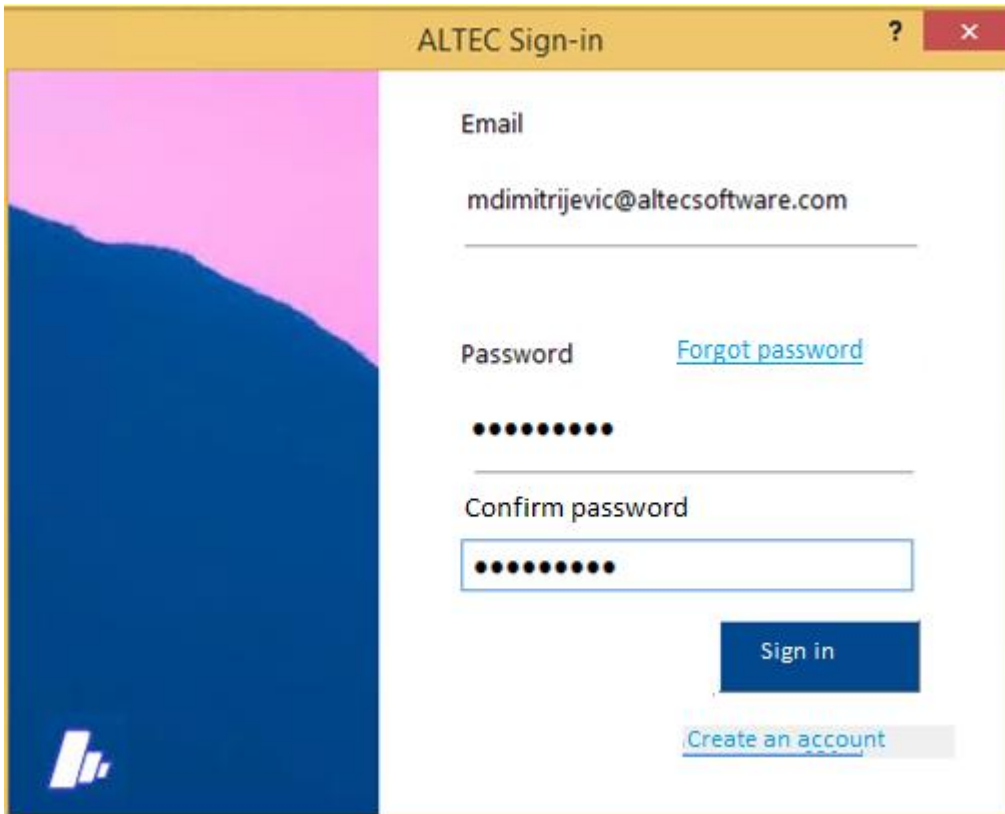
- Email:** A text input field containing "mdimitrijevic@altecsoftware.com".
- Password:** A text input field with a "Forgot password" link to its right.
- Save credentials:** A checkbox labeled "Save credentials" which is currently unchecked.
- Sign in:** A blue button labeled "Sign in".
- Create an account:** A light blue button labeled "Create an account".

Enter the password chosen and click on "sign in"

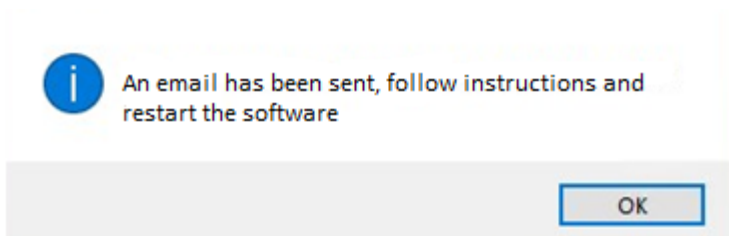
Automatically you get the pop up "create a new password"



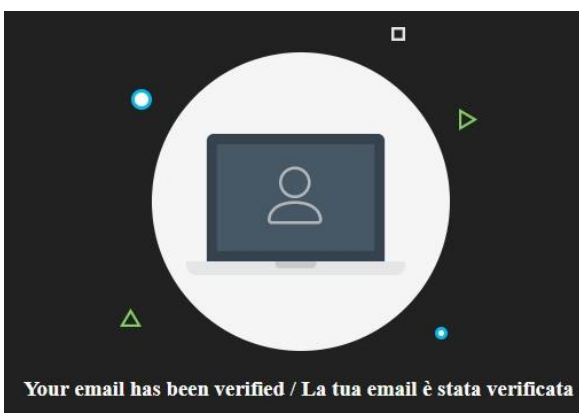
It is now possible to confirm the password entering the code in the dedicated gap.



Clicking on “sign in” an email is sent automatically to the indicated address with a link to click for confirmation



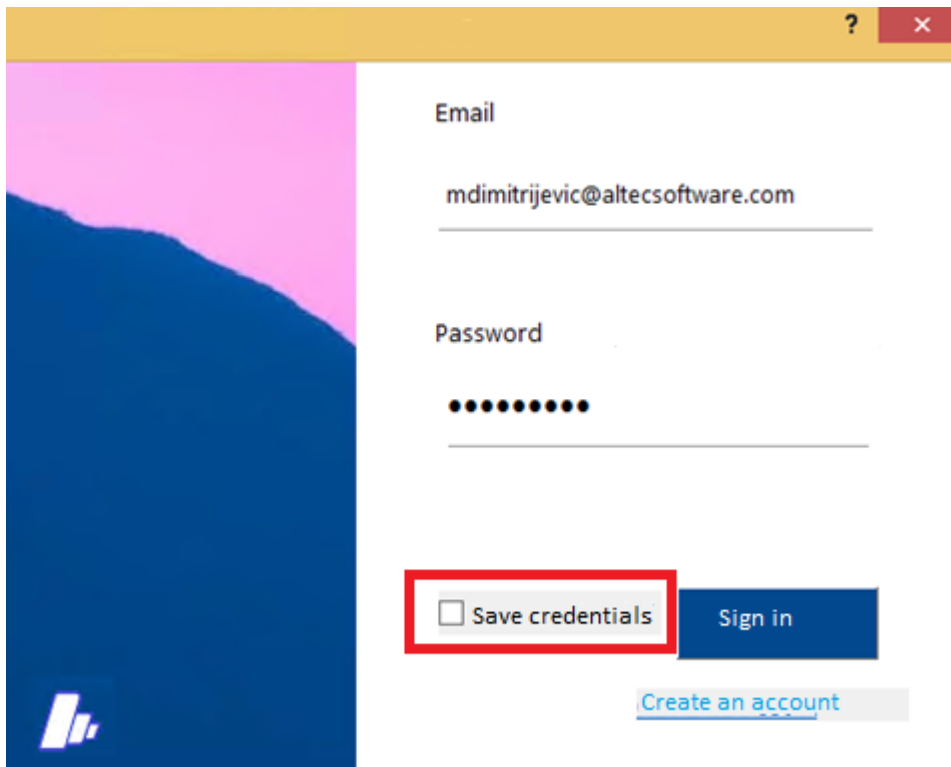
Once you have confirmed your email address, the pop up below will show up.



Run again the software.

The LOGIN mask appears.

Enter your password and click on “sign in”. It is possible to save credentials by flagging the option.

A screenshot of a web browser window showing a login form. The window has a yellow title bar with a question mark and a close button. The background of the page is split into a pink upper half and a blue lower half. The login form is on the right side and includes an "Email" field with the text "mdimitrijevic@altecsoftware.com", a "Password" field with ten black dots, a "Save credentials" checkbox (highlighted with a red box), a blue "Sign in" button, and a "Create an account" link. The Altec logo is visible in the bottom left corner of the page.

Email

mdimitrijevic@altecsoftware.com

Password

••••••••••

Save credentials

Sign in

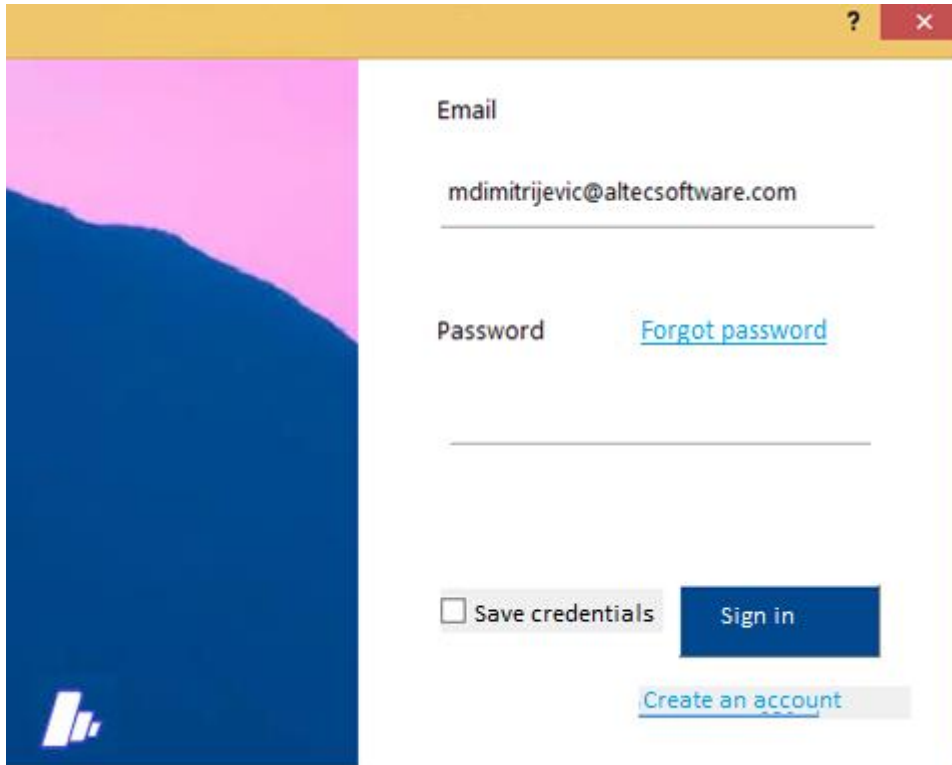
[Create an account](#)

If the procedure was correctly done, you should be redirect to CTAPRO® main mask.

2. HOW to CREATE CREDENTIALS for USERS WITH EXISTING LICENSE

If you still have got a license code, it is just required to create the password and confirm credentials.

The login mask shows the same email address used for license request (it is recommended to keep the same, but if the user wants to change, it is possible to proceed in this phase).

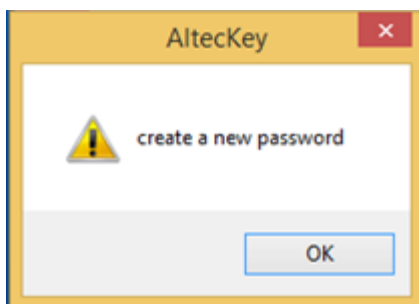


The screenshot shows a login window with a yellow title bar. The background features a blue and pink abstract graphic. The form contains the following elements:

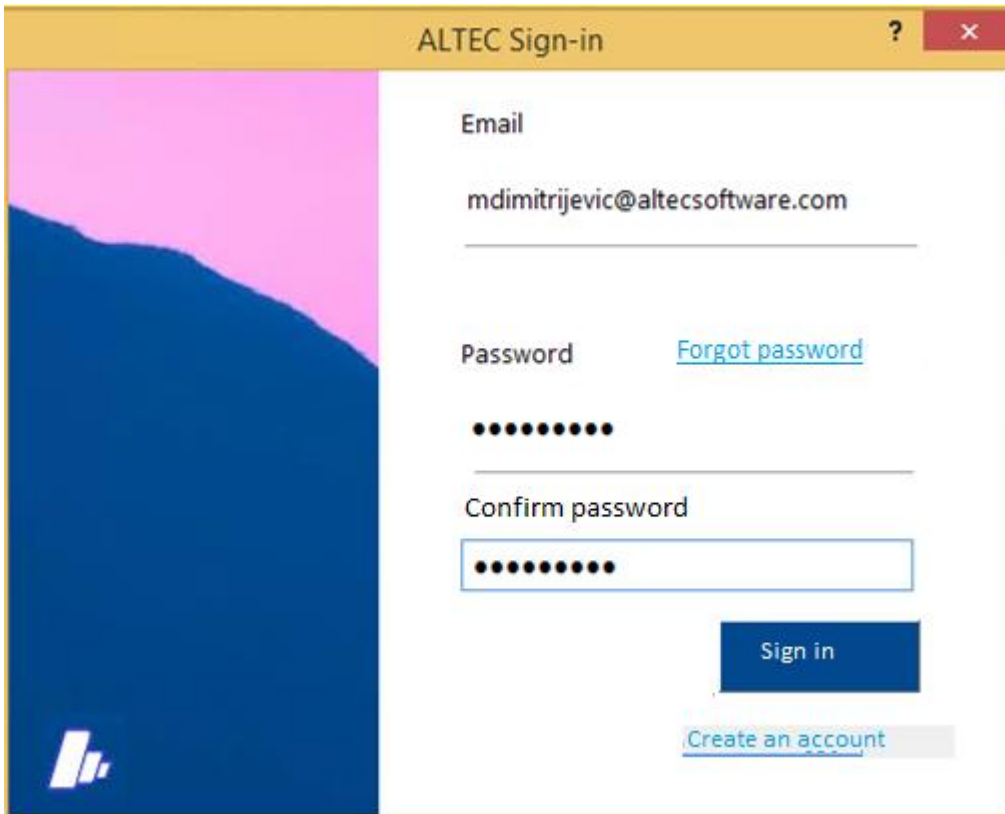
- Email:** A text input field containing the email address `mdimitrijevic@altecsoftware.com`.
- Password:** A text input field, currently empty.
- Forgot password:** A blue hyperlink located to the right of the password field.
- Save credentials:** A checkbox that is currently unchecked, with the text "Save credentials" to its right.
- Sign in:** A blue button with the text "Sign in" in white.
- Create an account:** A blue hyperlink located below the "Sign in" button.

Enter the password chosen and click on "sign in"

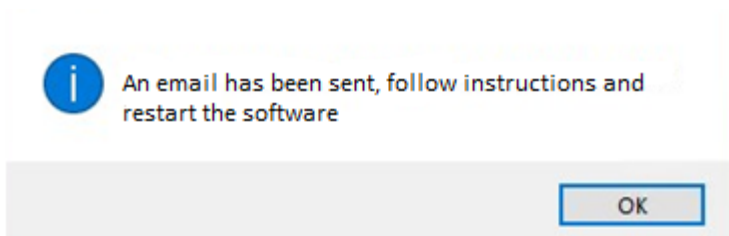
Automatically you get the pop up "create a new password"



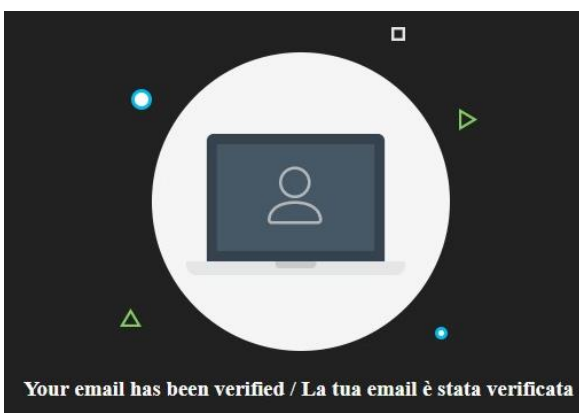
It is now possible to confirm the password entering the code in the dedicated gap.



Clicking on “sign in” an email is sent automatically to the indicated address with a link to click for confirmation



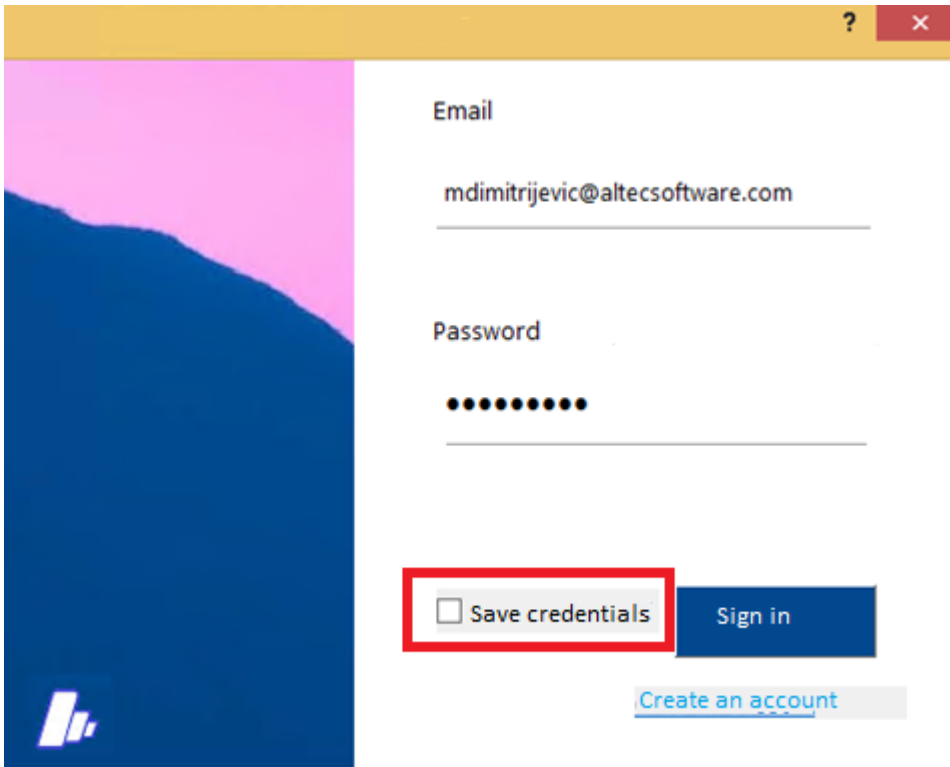
Once you have confirmed your email address, the pop up below will show up.



Run again the software.

The LOGIN mask appears.

Enter your password and click on “sign in”. It is possible to save credentials by flagging the option.



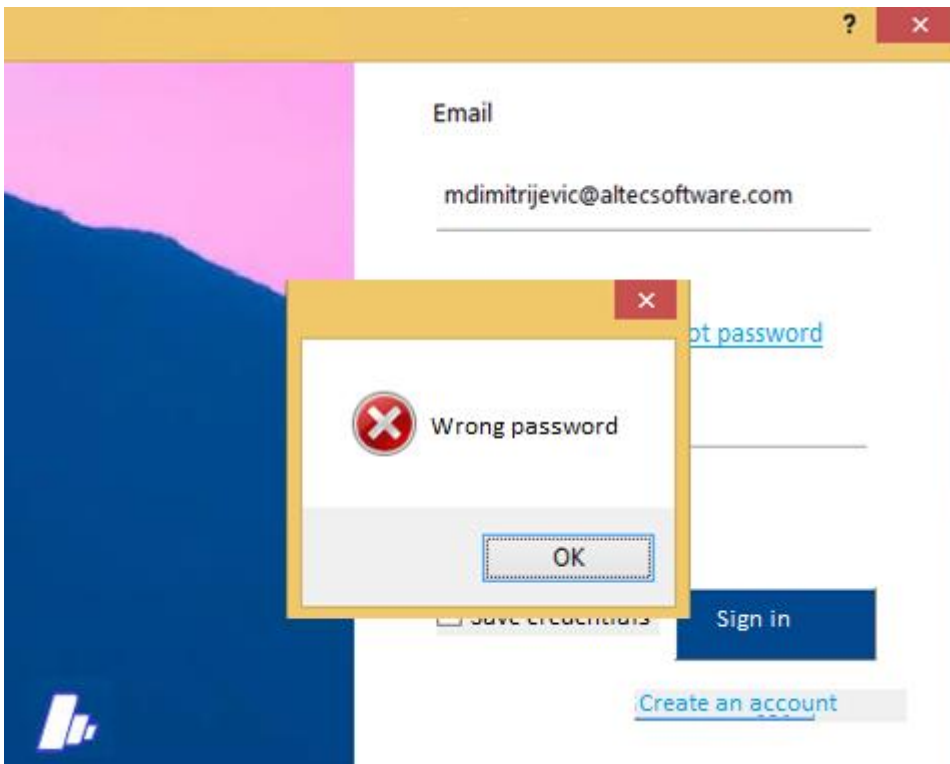
The screenshot shows a login window with a yellow title bar containing a question mark and a close button. The window has a blue and pink background on the left side. The form fields are as follows:

- Email:** mdimitrijevic@altecsoftware.com
- Password:** [Redacted with 10 dots]
- Save credentials:** Save credentials (This checkbox is highlighted with a red border in the original image)
- Sign in:** A blue button.
- Create an account:** A link in blue text.

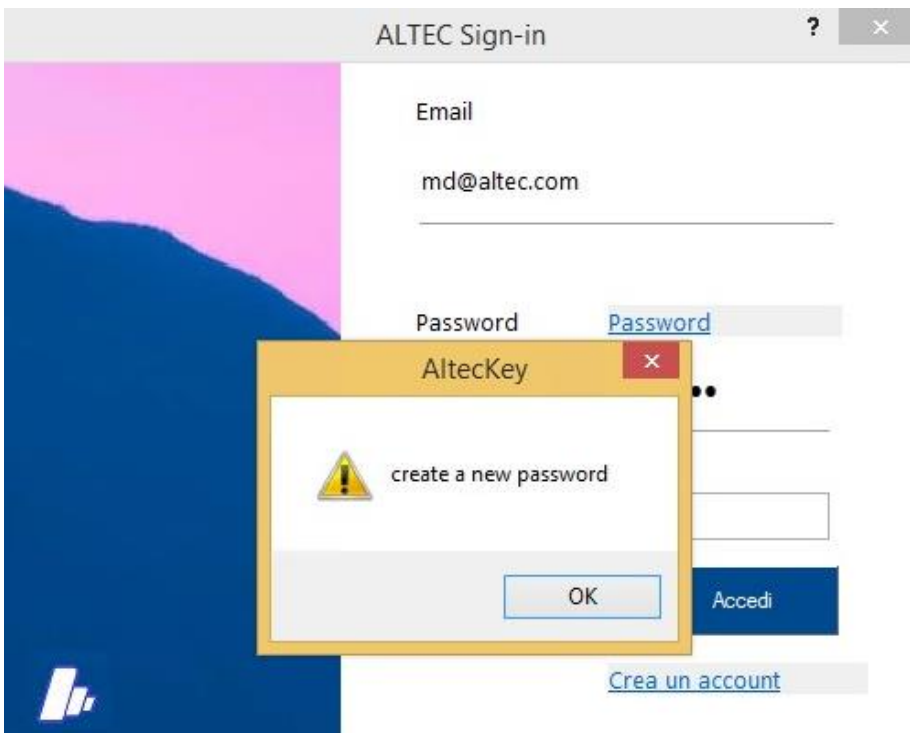
If the procedure was correctly done, you should be redirect to CTAPRO® main mask.

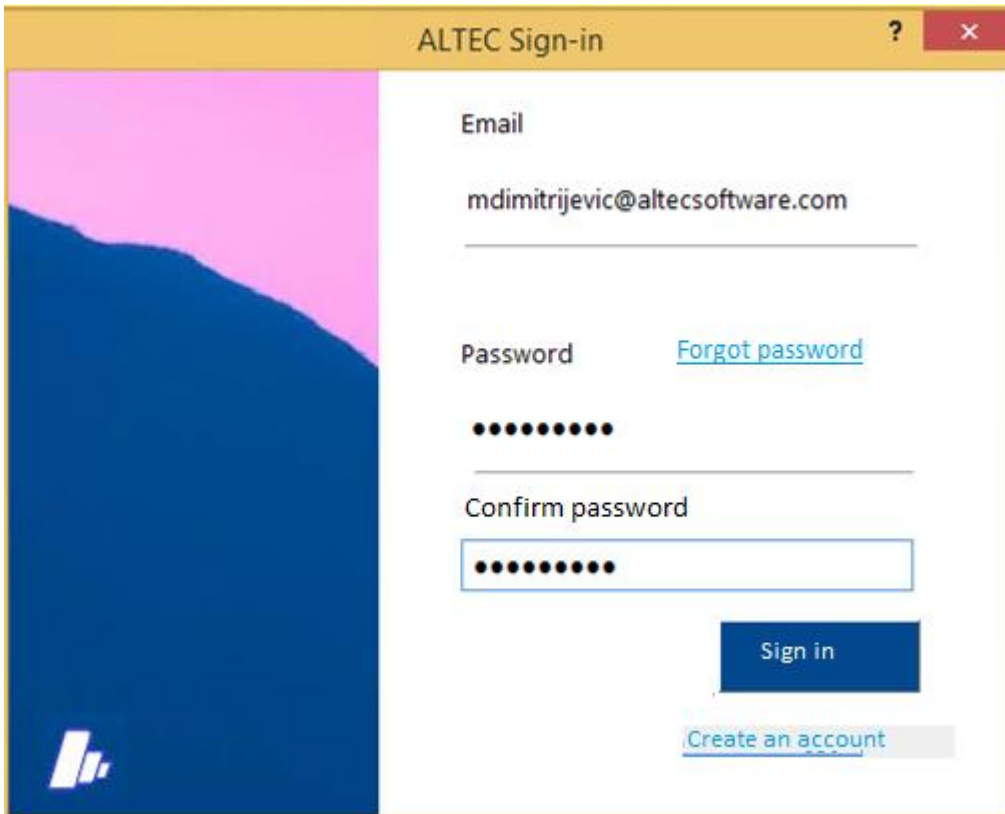
3. HOW TO PROCEED if PASSWORD is LOST

If you enter the password but it looks wrong or differ from the one created the first time, after clicking on “sign in”, the pop up message “wrong password” appears.

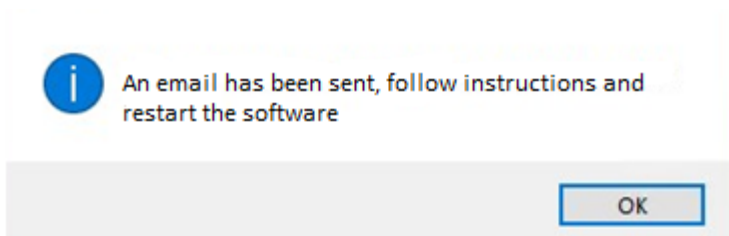


Choosing the option “forgot password” the message “create a new password” allows to enter and confirm the new password.

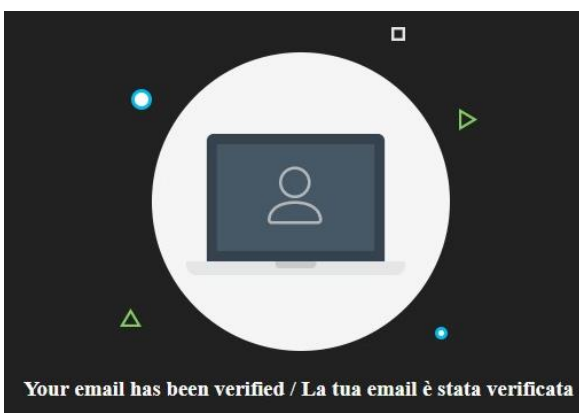




Clicking on “sign in” an email is sent automatically to the indicated address with a link to click for confirmation



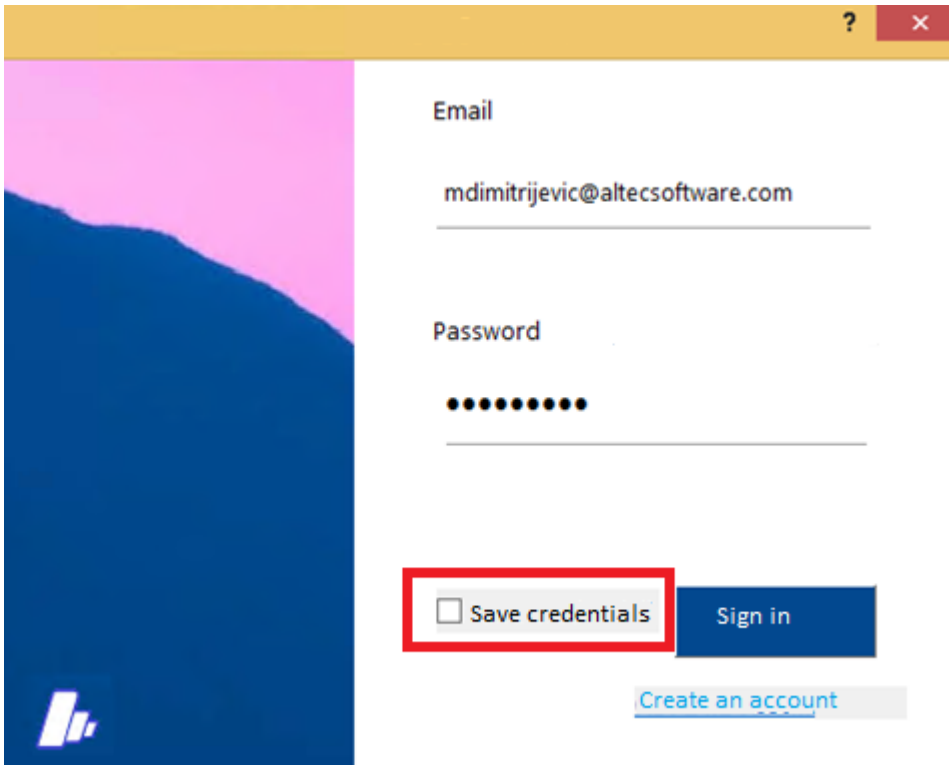
Once you have confirmed your email address, the pop up below will show up.



Run again the software.

The LOGIN mask appears.

Enter your password and click on "sign in". It is possible to save credentials by flagging the option.

A screenshot of a web browser window showing a login form. The window has a yellow title bar with a question mark and a close button. The background of the page is split into a pink upper half and a blue lower half. The login form is on the right side and includes an "Email" field with the text "mdimitrijevic@altecsoftware.com", a "Password" field with ten black dots, a "Save credentials" checkbox (highlighted with a red box), a blue "Sign in" button, and a "Create an account" link. The Altec logo is visible in the bottom left corner of the page.

Email

mdimitrijevic@altecsoftware.com

Password

.....

Save credentials

Sign in

[Create an account](#)

If the procedure was correctly done, you should be redirect to CTAPRO® main mask.